

SCOTSMAN



Ultimate ice experience

Built in Fairfax, South Carolina, US, with global backing, Scotsman's award-winning manufacturing and products, together with its customer focus, make it a "trusted partner in ice"

cotsman ice machines are innovative and reliable. The family-owned Scotsman brand has been manufacturing in the US since the 1950s. Its current plant is in Fairfax, South Carolina, and has over 280,000 square feet of manufacturing space where 200 employees produce 100,000 units per year.

The company's manufacturing heritage speaks to quality and reliability. There is a level of trust associated with US manufacturing and Scotsman is also backed by the Ali Group, one of the largest and most diversified global leaders in the foodservice industry.

Its products are designed, engineered and assembled in the US because this provides better delivery performance and ultimately a better customer experience. Scotsman's dedication to US manufacturing also brings more jobs to the US and supports local businesses.

The industry and Scotsman's customer

base are continually evolving and the company wants to evolve with them.

Customers have unprecedented choices, so it is important that Scotsman produces equipment and provides services that exceed customers' expectations.

One satisfied customer is Auntie Anne's. Due to the high amount of yeast used in Auntie Anne's stores to produce its pretzels, the hazard of mold and bacteria buildup in the ice bin is prevalent.

Scotsman Ice Systems hosted a preventive maintenance seminar to inform franchise operators how to properly clean and sanitize the ice machine to prevent yeast bacteria from entering the machine.

"Scotsman Ice Systems is committed to great service," says Andrew Fausnacht, supply chain analyst, equipment and smallwares of Auntie Anne's. "It goes above and beyond supplier expectations."

Scotsman has recently introduced the UF424 and UN324 ice machines to its

line-up of under-counter units. These provide customers with a wide variety of units to fit their needs, including an array of six different ice cube forms, and creates higher production capacities within a smaller footprint. Additional undercounter footprints are also on the horizon.

To redefine its customer focus even more, Scotsman is working to restructure and deliver "The Ultimate Ice Experience." This starts with its world-class manufacturing facility in South Carolina, to its high quality and reliable products, and extends to its dedicated support network. From beginning to end, Scotman's channel partners and customers get the products, service and support they deserve.

Further information scotsman-ice.com